

MT-heliBOX



Tieto/DaWinci self-service check-in kiosk

Customized for an optimized solution

MT-heliBOX - overview

- Industrial fan less computer with Windows 7 POS Embedded
- 17" touch monitor
- 2 x printers w/cutter
- Scale w/ weight indicator (platform size 50x35cm)
- Network switch
- Barcode reader (1D/2D)
- Customized cabinet – easy access – sufficient cooling
- Cabinet is made of aluminum, coated in two colors (RAL 9006 / RAL 7011)



MT-heliBOX - technical

- **MT-heliBOX Wall - dimensions**

Width 56cm / depth 23cm / height 119cm / weight appx 43kg.
+ the external scale platform, approx. 50x35cm / 12kg.

- **MT-heliBOX Wall - mounting**

MT-heliBOX must be securely attached to the wall prior to use.

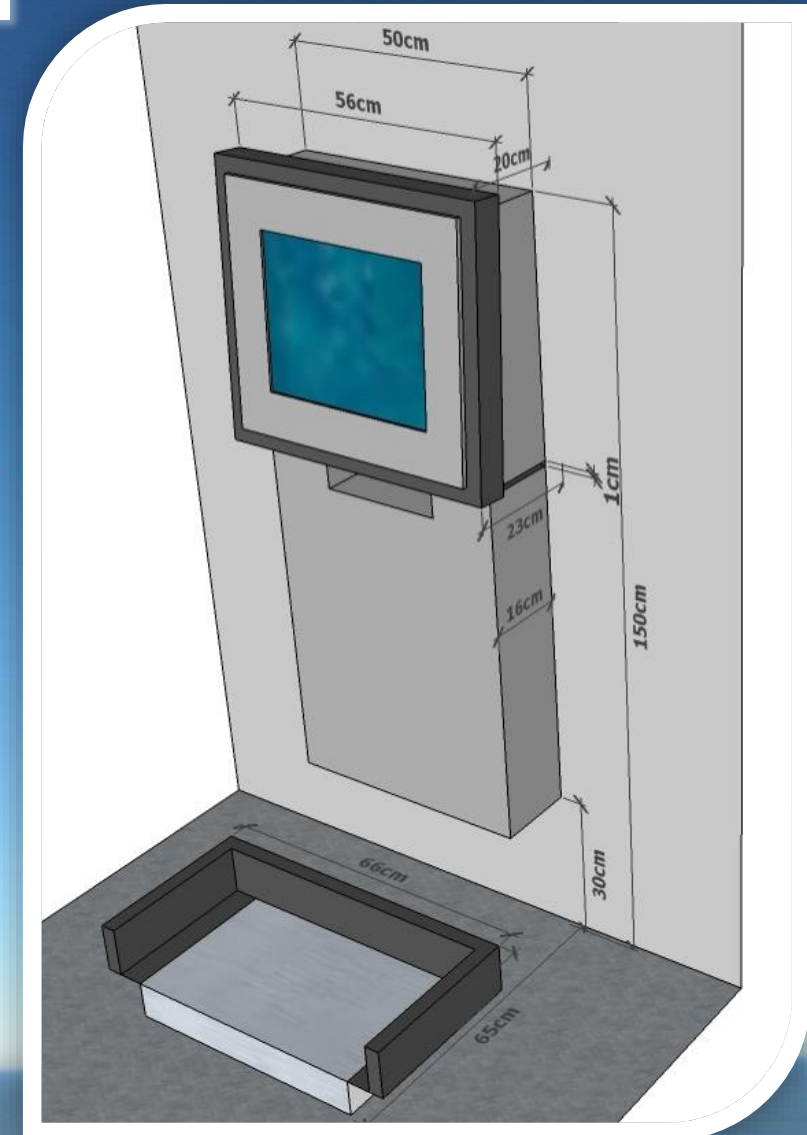
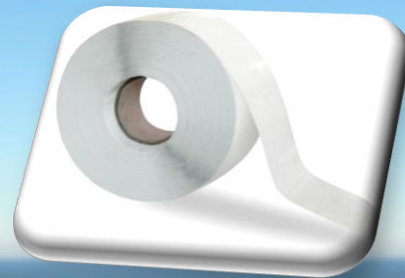
MT-heliBOX requires power (1 x power socket) and network (1x Ethernet/RJ45 socket)

- **MT-heliBOX maintenance**

Daily routines such as media replacement, print head cleaning etc, requires access from the front.

- **MT-heliBOX consumables**

Required consumables are luggage-tags, boarding-/cabin tags and printer cleaning pens.
Media rolls are supplied by MT, which is a condition for the service/maintenance agreement.
This is to ensure quality of the material, thickness, print, dust etc., and traceability.



MT-heliBOX - warranty/support

- **MT-heliBOX warranty/support**
MT-heliBOX comes with a "3 year warranty w/ exchange & support" within our business hours.
- Hardware issues are reported to MT.
If a hardware problem cannot be solved per tel/email, a replacement component will be shipped. The replacement component is installed, and the defective component sent back to MT for repair. Shipping costs are paid by the customer.
- The repaired component will be placed in MT's exchange stock.
This means that a replacement unit may be new or used/repaired.
All components are **Customer Replaceable Units (CRU)**, and considered replaceable by the end-user on-site.
- In-warranty repaired/replaced parts are warranted/supported only for the remaining unexpired part of the original warranty period.
- Repair/support of products not covered by warranty (user error, damage, virus, faulty lines etc) are invoiced as usual.
- In some cases (eg if a model is end-of-life from manufacturer) it may be necessary to replace components to new models / units.
- MT have no responsibility for any equipment or parts, which have been modified or altered without prior written consent from MT.



MT-heliBOX - options

- **MT-heliBOX BASE**

MT-heliBOX base provides the ability to install multiple units in a complete check-in area. To prevent modifications of existing floor, the scales are placed in the base. The solution is modular and can be assembled in several varieties.

- **MT-heliBOX color**

MT-heliBOX can be coated with the colors that represent your company.

